

# DRAFT TRAVEL AND TRANSPORT MITIGATION PLAN

This Plan draws together travel and transport issues raised within the Integrated Impact Assessments undertaken in 2016 and 2017, the Transport Study undertaken by JMP in September 2016, key issues identified from the members of the Travel and Transport Group that was created in May 2018 and Consultation key themes from the Participate Report submitted on 8<sup>th</sup> November 2018.

The proposed solutions are set out below with a short narrative outlining how improvements can be undertaken.

Timescales are defined as follows: -

- Short term – Less than 1 year
- Medium term – 1 – 3 years
- Long term – 3 – 5 years

Category	Proposed Solution	Narrative	Short/Medium/Long term
National Drivers	Consider implications on proposed model through review of the Department of Transports Inclusive Transport Strategy: achieving equal access for disabled people	<p>This strategy requires plans to implement improvements in travel for disabled people in particularly, whilst identifying opportunities for improvements for all</p> <p>Whilst many people take for granted the ability to travel easily from A to B, this is not the reality for everyone.</p> <p>For our ageing population, and the fifth of people who identify as having some sort of disability, access to transport can be far from straightforward. That is why this Government is determined to make sure that disabled people have the same access to transport as everyone else, and that they are able to travel easily, confidently and without extra cost</p> <p><a href="https://www.gov.uk/government/publications/inclusive-transport-strategy/the-inclusive-transport-strategy-achieving-equal-access-for-disabled-people">https://www.gov.uk/government/publications/inclusive-transport-strategy/the-inclusive-transport-strategy-achieving-equal-access-for-disabled-people</a></p>	Long term
	Ensure access to national funding is available to improve transport infrastructure and services in the county	<p>Over £2.5 billion available on mobility awards</p> <p>£1 billion each year on concessionary fares for older and disabled people using local bus services.</p>	Medium to Long term
	Review Shropshire Travel Plans 2011-2026 to incorporate impact of hospital reconfiguration	This Plan is currently being refreshed and sets out the Council's ambition for travel. The impact of the acute reconfiguration will need to become an integral part of the Councils future plans due to its potential impact on changes to travel across the region	Short Term

	Review Telford and Wrekin Travel Plan 2011-2026 to incorporate impact of hospital reconfiguration	The impact of the acute reconfiguration will need to become an integral part of the Councils future plans due to its potential impact on changes to travel across the region	Short Term
	Powys Local Development Plan 2011-2026 to incorporate impact of hospital reconfiguration	The impact of the acute reconfiguration will need to become an integral part of the Councils future plans due to its potential impact on changes to travel across the region	Short Term
Local Drivers	Shropshire and Telford integrated care programmes	<p>A review of the provision of community-based services in Shropshire Telford and Wrekin to make changes to the overall system that is required to better deliver services closer to home resulting in fewer hospital admissions and need for travel e.g.</p> <p>Development of prototype MDT for medium risk strat patients, on the day admission avoidance</p> <p>Work with local GPs and national leads to look at governance and organisational development as an enabler for delivery of services across each locality in the county</p>	Medium to Long Term

<p>Public Transport</p>	<p>Baseline review of all public transport providers across Shropshire, Telford and Wrekin and Wales to identify opportunities for improvements through a collaborative and system wide partnership approach where travel stakeholders are working together to map public transport availability and identify opportunities to improve services, reduce overlap and improve spread of availability</p>	<p>This work has already commenced and is being led by Shropshire Council. The aim is to engage with all public transport providers to map where services are provided, identify solutions for improvements, reduce duplication of services and where possible provide improved transportation.</p> <p>This work will include working with local councils, bus services, non-emergency patient transport services and voluntary sector providers, including –</p> <ul style="list-style-type: none"> <li>• How do we increase capacity?</li> <li>• How do we keep it affordable?</li> <li>• Could we link some community transport with public transport routes?</li> </ul> <p>This baseline review will enable stakeholders to review access to transport further relating to rurality, womens and childrens and EIA considerations to ensure any improvements reduce the impact of changes on those groups who are identified as more impacted.</p>	<p>Short to Medium Term</p>
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	Bus services travelling to the hospital and on site	<p>Shropshire Council are currently working with local bus companies to improve the number of journeys to and from hospitals as well as between both Hospital sites.</p> <p>X5 - To explore the opportunity to decrease number of stops to reduce journey times</p>	Medium to Long Term
		SATH have recently been able to add a further bus service which travels on site to 2. Nos. 11 and 553. 5 x buses pass close to the hospital (No.s 74, 558, X75, 70A and 12). SATH and the Council will continue to discuss more buses being able to access the site to enable wider choice to be available.	Medium to Long Term
		X4 offers 9 journeys per day between Shrewsbury and Wellington Bus Stations. It is proposed to start discussions with the bus company in order that this bus could stop at PRH.	Medium to Long Term
		Baseline modelling will identify areas where access to public transport is low, as well as areas of deprivation. This modelling will show where all public services operate and as a result identify opportunities and plans for all services to work collaboratively to improve spread of access	Medium to Long Term

		To commence discussions with other bus service providers such as Tanat Valley and Celtic to divert services on to PRH site.	Short Term
		Baseline modelling will identify areas where public transport options are low as well as areas of deprivation.	Medium to Long Term
	Concessionary Travel	Whilst raising awareness of eligibility of concessionary travel, to consider improvements to travel which will enable older people, women and children, homeless, people with learning difficulties, long term conditions and those within a rural area to benefit from concessionary travel opportunities that work with travelling to hospital appointments throughout the day including early mornings.	Long Term
	Through ticketing	To enable access to public transport across border and modes of transport, the Councils will link into national initiatives which are looking at opportunities and benefits to through ticketing for the general public. This will provide greater opportunity to travel more seamlessly across Shropshire, Telford and Wrekin and Powys.	Long Term
	Train services	Local Councils and Train providers to begin to review current services and identify commercially viable opportunities to improve linkages relating to times and locations of services which will reduce long waits and delays and maximise use of services.	Long Term

		To ensure all hospital, GP and community sites raise awareness of the train links that work effectively across Shropshire, Telford and Wrekin and Powys identify alternative and quicker train journeys.	Medium Term
		To raise awareness that there is a train service that runs from Wellington Rail Station to Shrewsbury.	Short Term
		Improve signage to Train and bus stations	Medium Term
	Review of taxi service provision, including pricing and access	Local Councils to review all taxi services to ensure services align with Inclusive Strategy Plan	Short Term
		Review taxi charges to ensure there is no evidence of discrimination against disabled users and that there is sufficient provision and access	Short Term
Community Transport	Review provision of community transport services across Shropshire, Telford and Wrekin and Powys	To ensure all voluntary sector providers of transport are identified and services mapped within the baseline validation.	Short Term

	Increase the role of community transport services	Support and incentivise voluntary sector service providers to further develop local service in areas where there is very little transport provision.	Medium Term
	Wider the scope and role of community transport services	Commission the voluntary sector to identify and bid for further work and opportunity which will broaden their use and involvement.	Medium to Long Term
	Raise awareness of community transport availability for those who need it	Understand the need to raise awareness of community transport availability for those who need it vs capacity of volunteers to continue to provide an efficient service	Medium Term
	Non-Emergency Transport Services	To review all NEPTS services to ensure fitness for purpose and opportunities to provide services to areas which lack services	Medium Term
	Other transport options	Look at opportunity for Fire Service vehicles to be used for community transport to and from hospital, this is in place in other parts of the country.	

Costs of travel	Publicise widely the Help with Travel Costs Scheme	<p>To ensure patients and their families are aware of Help with Travel Costs for those receiving a qualifying benefit or allowance or meets the criteria of the NHS Low Income Scheme, publicise the scheme across a variety of media and focus groups as well as local hospitals, GPs and community services.</p> <p>Ensure patients are aware of current travel options and reimbursements available for travel</p>	Short Term
Parking at sites	To improve and reduce the need for parking facilities for patients and staff across both sites	To provide a shuttle bus service between sites that can be utilised by both patients and staff at a concessionary or free cost.	Long Term
	Develop Park and Ride Facilities	To consider options for park and ride facilities which will maximise a reduction in car usage	Medium Term
		To update SaTH's Travel and Estates Plans to identify alternatives to car and public transport travel.	Medium to Long Term
	Improve signage and walking access to site	To improve signage, information on Trust website and lighting to improve walking access to site	Medium to Long Term

Modern Technology	Reduce unnecessary travel to hospitals	Ensure clinical model reduces the need to travel to hospital, particularly for routine follow-ups which may not be required.	Medium Term
	Use of Technology to reduce travel and travel costs	Develop the use of electronic booking system to reduce the need to travel unnecessarily. PA Consulting currently working with the Trust to develop programme of work. Business case to be submitted to SATH Board in January 2018	Medium to Long Term
		<p>Development of technologies to reduce requirement to attend hospital e.g. telemedicine, APPs, outreach teams, electronic booking system to reduce need to travel and increase choice</p> <p>Ensuring that technological advances and new business models provide opportunities for all, and that people are involved from the outset in their design.</p>	Medium to Long Term