

STATION DRIVE PATIENT GROUP**SURVEY RESULTS**

Station Drive Surgery patients who attended the vaccination day in October 2014 were surveyed on travel to NHS services. We had 354 completed questionnaires returned.¹

The age profile broadly matched those patients who had been invited to attend for vaccination:

Age Range	Percentage of respondents
Under 55	8.5%
55-65	10.8%
65-75	41.9%
Over 75	38.8%

The way in which patients had travelled to Ludlow Hospital on the day broke down as follows:

Travel Method	Percentage of respondents
Walk	26.0%
Own Car	58.5%
Other Car	12.4%
Public Transport	3.1%

Patients were asked how they would expect to travel to both Royal Shrewsbury Hospital and Princess Royal Hospital in Telford if they needed to do so for a routine appointment. The Future Fit programme is likely to result in the concentration of services on one of these two sites.

Travel Method	RSH	PRH
Own Car	67.9%	60.6%
Other Car	17.0%	20.0%
Public Transport	13.4%	6.6%
Too difficult to get to	1.7%	12.9%

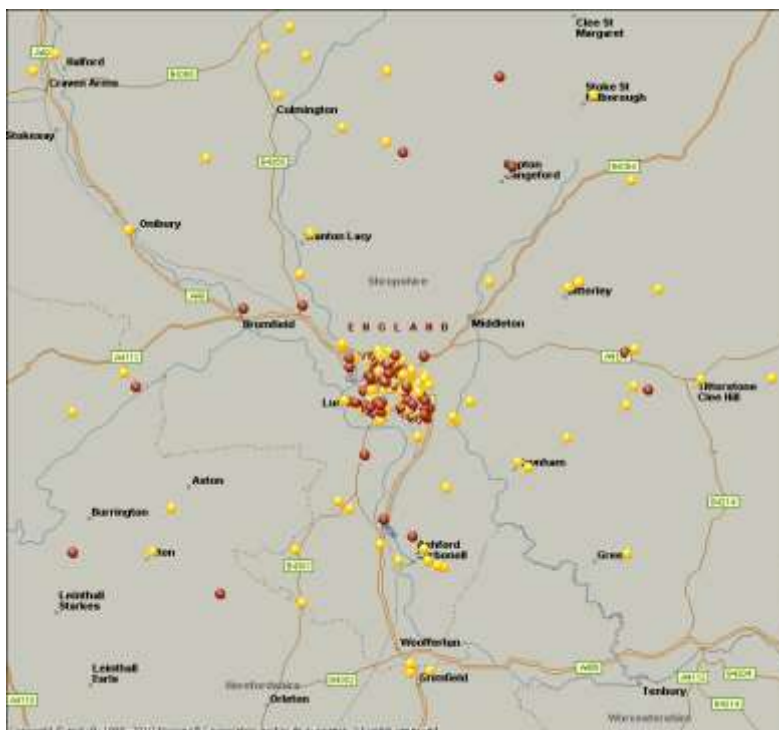
There was a marked difference between how easily it was seen to travel to RSH as opposed to PRH. A number of respondents who would use their own car to travel to Shrewsbury said they would find it difficult to drive to Princess Royal Hospital. A relatively high percentage suggested that a requirement to travel to Telford might made it more likely that they would miss appointments.

Previous surveys have simply looked at travel by car, and the distances and times involved, rather than looking at difference in confidence in driving to different locations. They have also missed out that between 20-25% of car journeys will be dependent on a friend, relative or volunteer driving the patient, not themselves or their partner.

There is also a significant drop off of self-drive percentages by age, with an increasing dependency on other modes of travel as patients get older. The following table shows the percentage who would be travelling in their own cars to the two hospital sites:

Age range	RSH	PRH
Under 55	83.3%	83.3%
55-65	81.6%	71.7%
65-75	73.6%	64.9%
Over 75	54.0%	46.7%

The map shows the geographic distribution of the homes patients in the survey. The yellow dots are those who would use their own car to drive to PRH, the red dots are those who would use some other method of travel, or find it difficult to go. There does not seem to be any significant geographical difference between the two groups:



ⁱ The survey did not, of course cover those who had been invited for vaccination but did not attend, for whatever reason, which may in some cases have reflected difficulties with transport. On the day, we observed that the questionnaires were less likely to be completed by the frailest patients who were generally accompanied by relatives and friends.

SURVEY



The NHS in Shropshire is being changed through a programme called Future Fit. There are lots of proposed changes, but one is moving from two A&Es—Shrewsbury and Telford—to a single one. Other services will also move. This short survey is to help us find out how easy it will be for patients to access health services at different locations. Thank you for your help. Please return the completed survey to the desk.

1) How did you travel to Ludlow Hospital today? Please tick a box.

- In my own car?
- In a friend's or relative's car, or with the voluntary car service?
- By public transport (bus and/or train)?
- Walked?

2) If you had a routine appointment at the Royal Shrewsbury Hospital next week, how would you travel there? Please tick a box.

- In my own car?
- In a friend's or relative's car, or by the voluntary car service?
- By public transport (bus and/or train)?
- It would be too difficult to travel, so I would be unlikely to go?

3) If you had a routine appointment at the Princess Royal Hospital in Telford next week, how would you travel there? Please tick a box.

- In my own car?
- In a friend's or relative's car, or by the voluntary car service?
- By public transport (bus and/or train)?
- It would be too difficult to travel, so I would be unlikely to go?

4) To help us understand different transport needs based on age, please tick your age range.

- Under 55
- From 55 to 65
- From 65 to 75
- Over 75

5) And so we know where you have travelled from, please write down your home postcode.