



Midlands and Lancashire
Commissioning Support Unit
The Strategy Unit

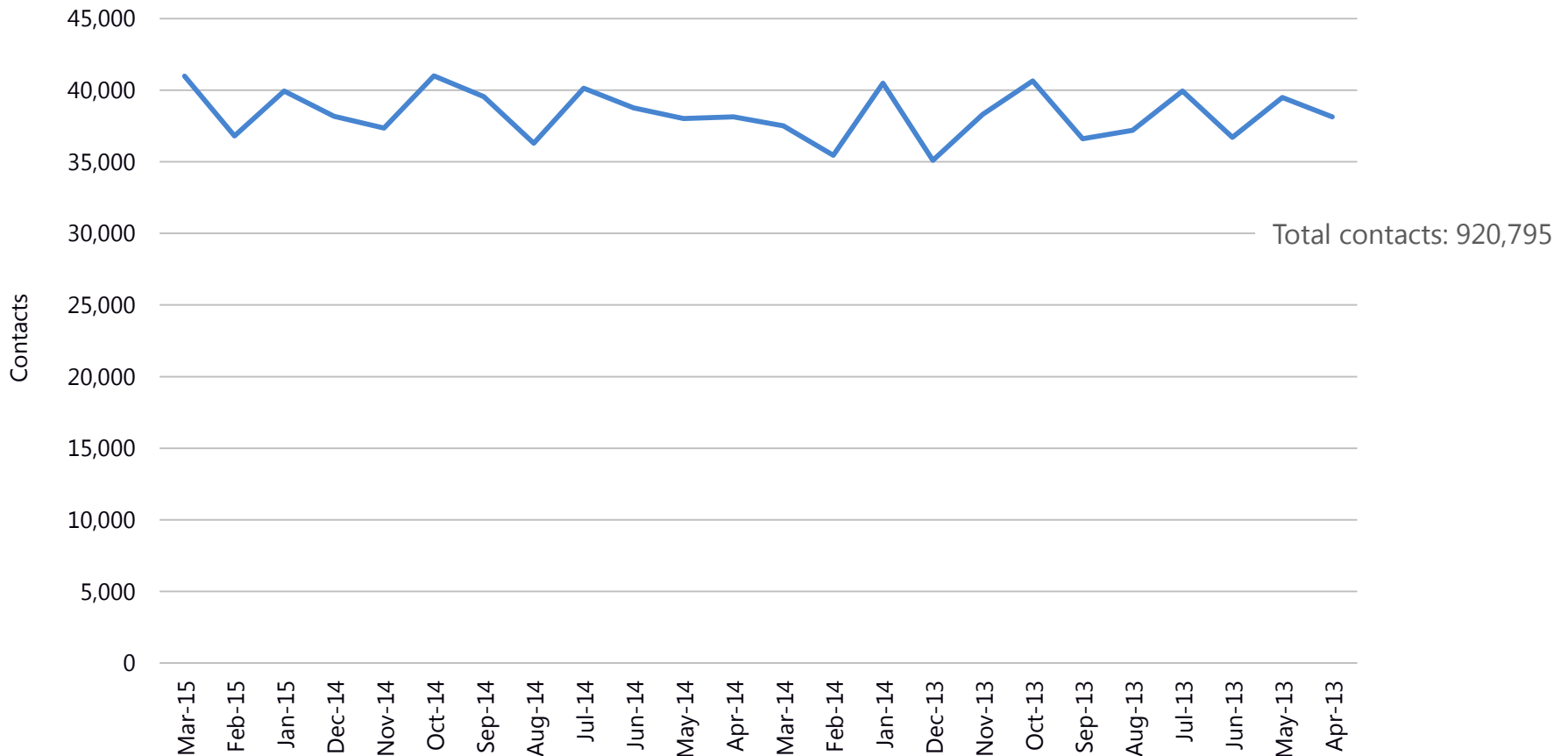
A decorative graphic on the left side of the slide, featuring several overlapping, semi-transparent circles in shades of purple, orange, green, and blue. The circles are arranged in a way that they appear to be part of a larger, abstract design.

Future Fit : Descriptive Analysis of Community Services

December 2015

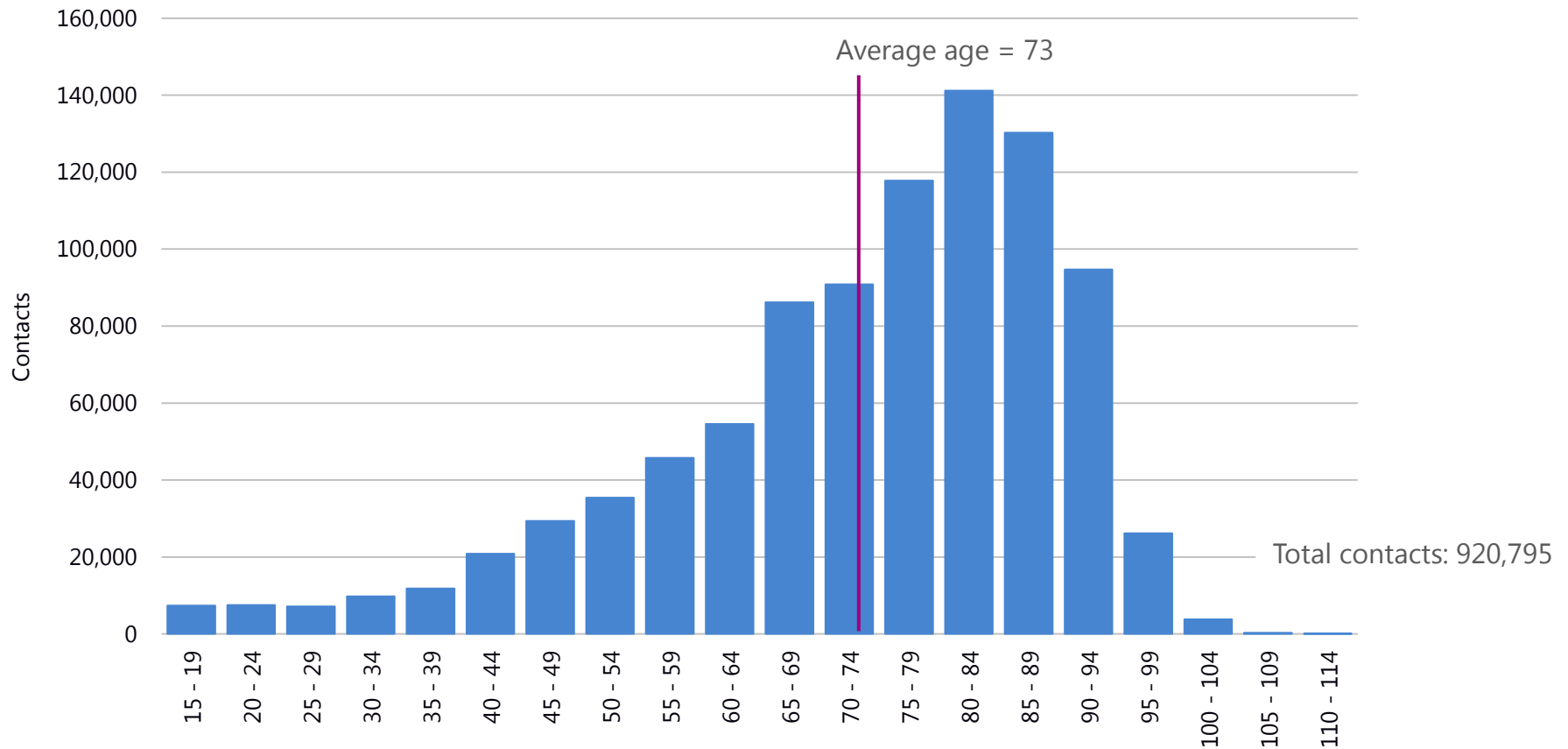
Contacts by Month

Activity data from Shropshire Community Health NHST was received for the two year period 1st April 2013 – March 2015 i.e. covering the two financial years 2013/14 and 2014/15.



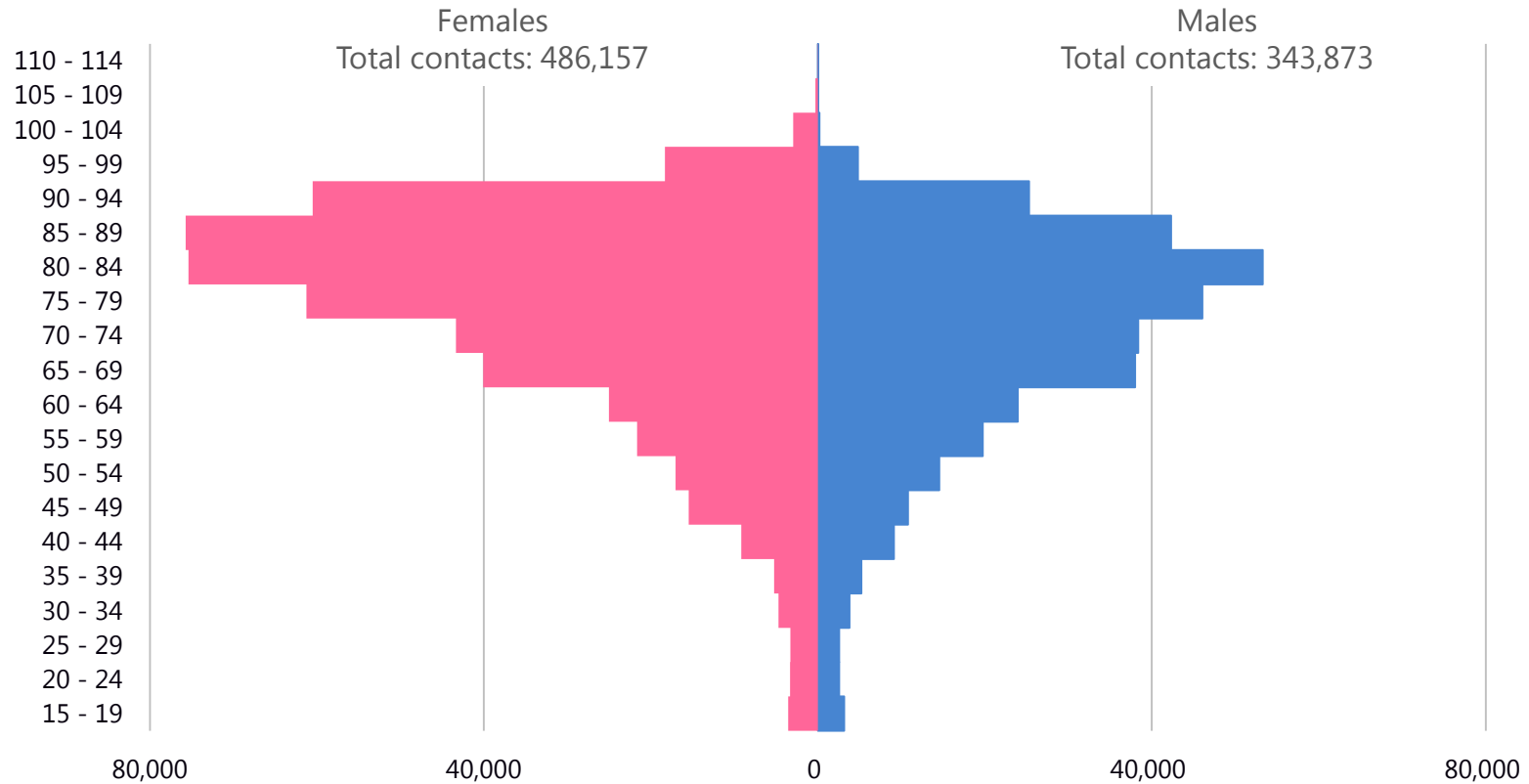
Patient Demographics - Age

The average (mean) age is 73 but the most commonly occurring age group is those aged 80 – 84.
 No patients aged under 15 years old were included in the dataset.



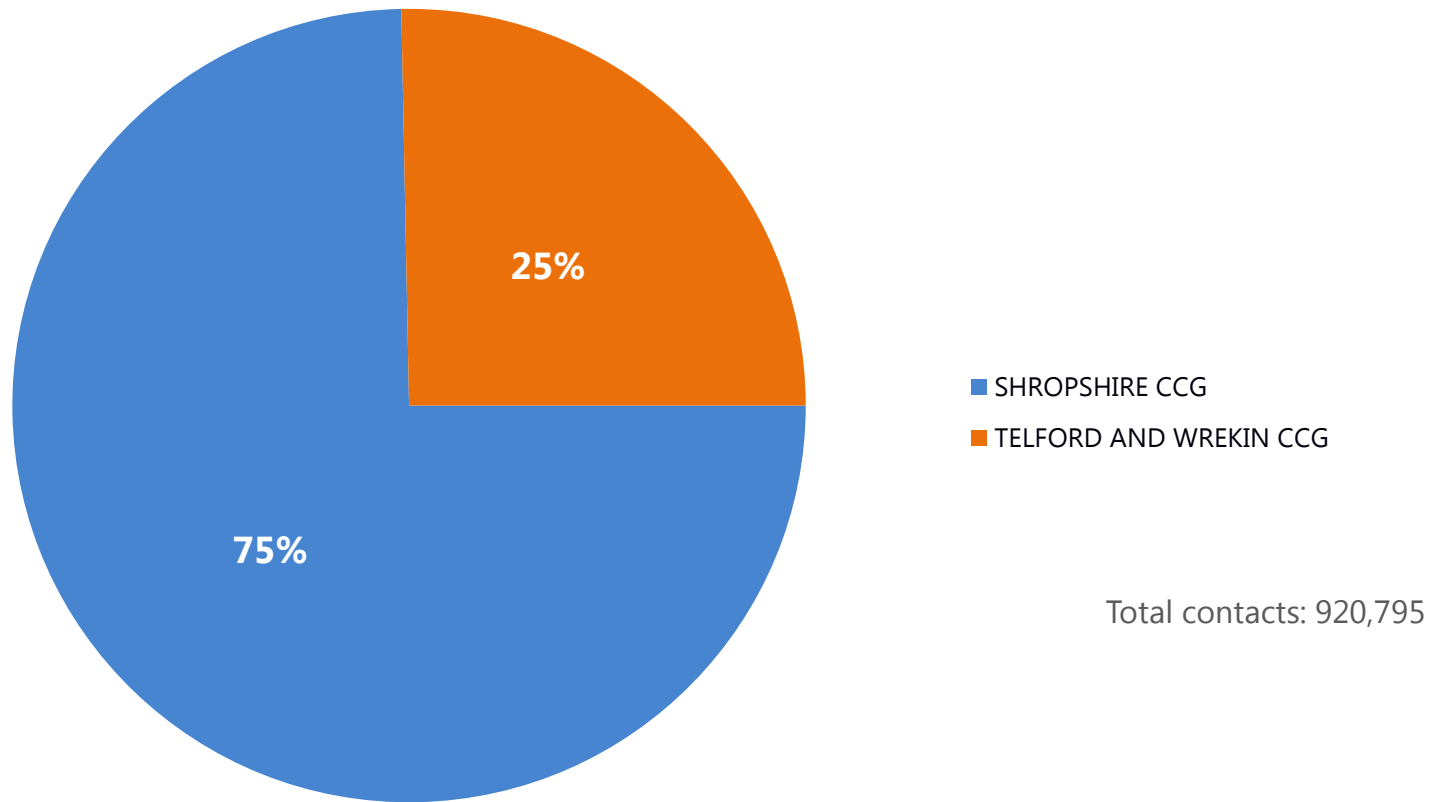
Patient Demographics – Age and Gender

There are more female patients than male and they tend to be older, most likely as a function of longer life expectancy for females than for males.

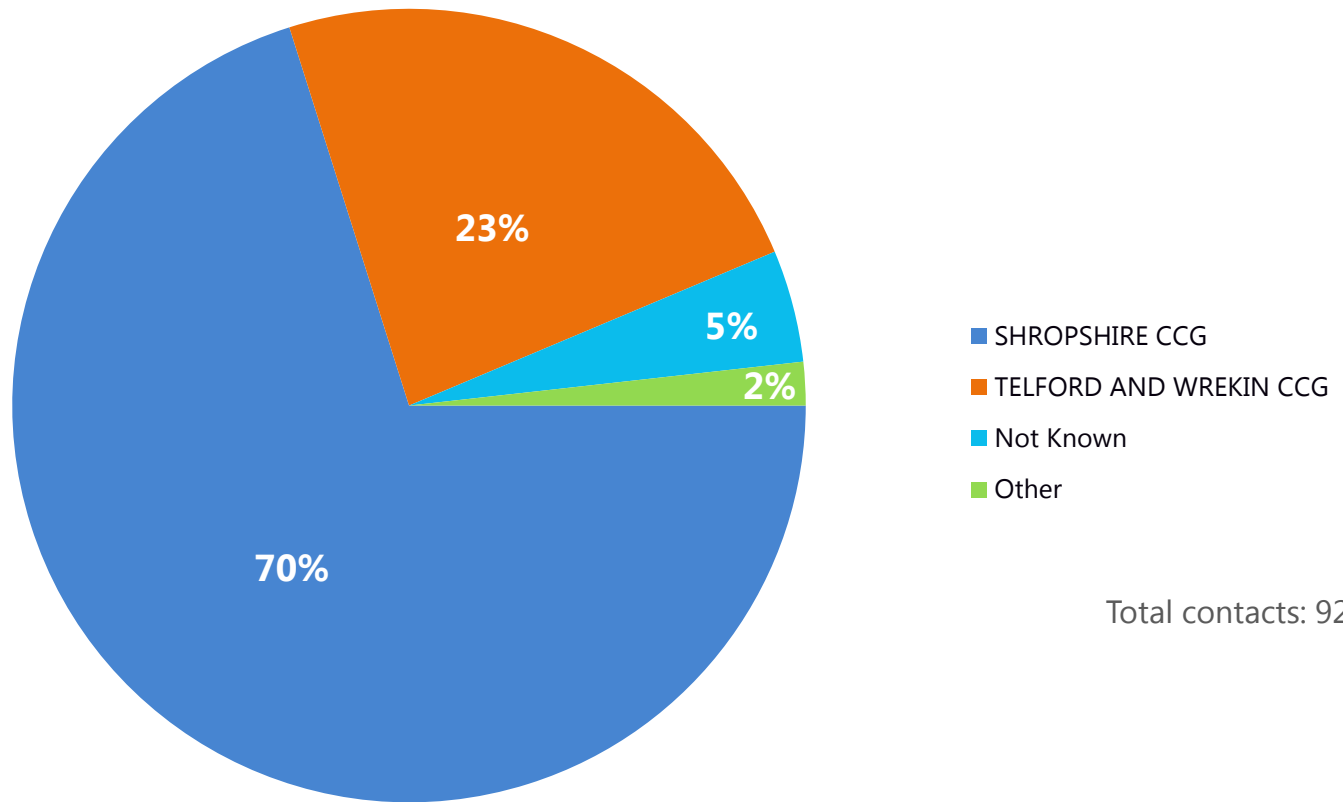


90,765 contacts (9.9%) did not have a gender specified and are excluded from this chart

Patient Demographics – Responsibility

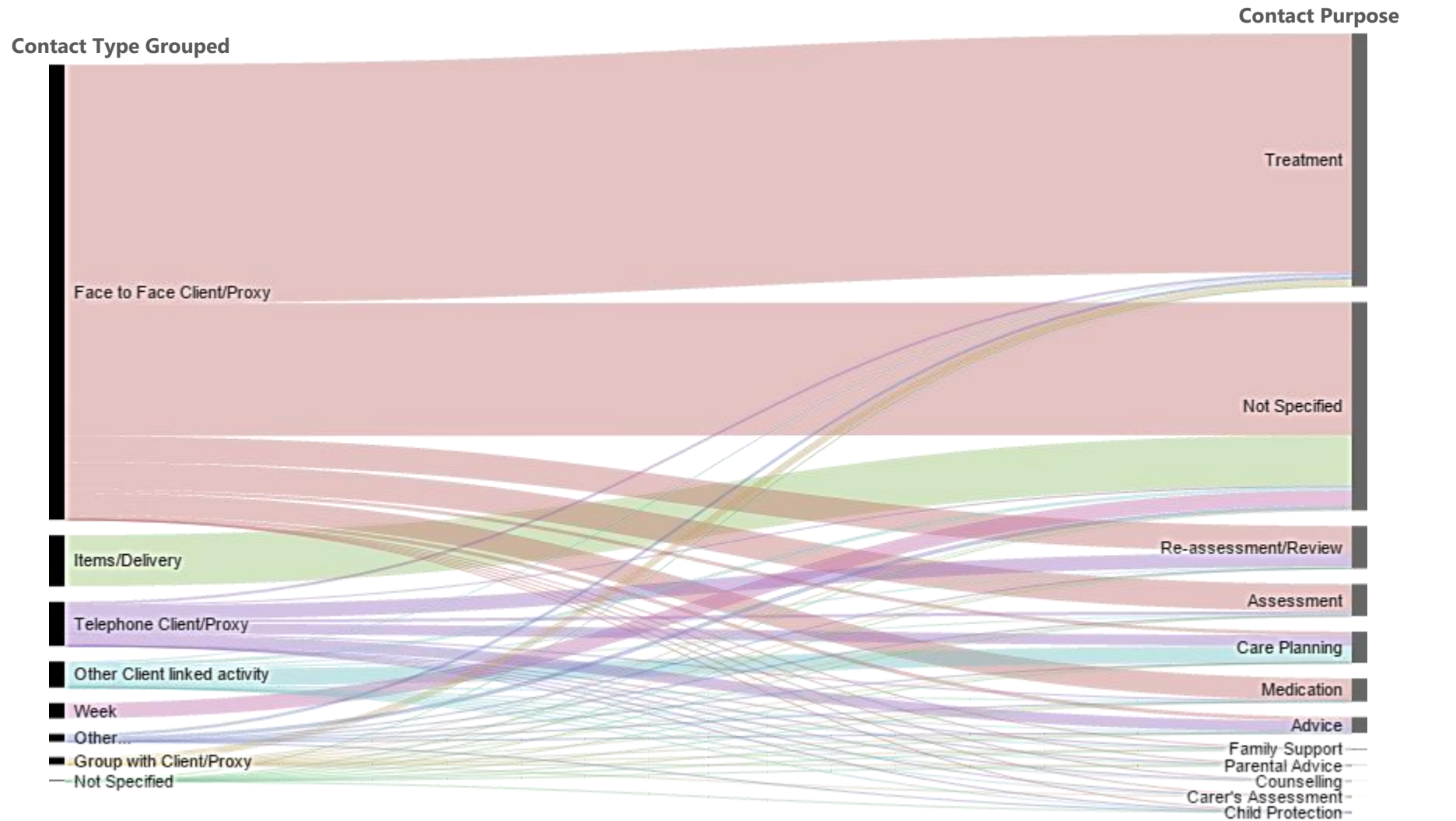


Patient Demographics – Residency



Total contacts: 920,795

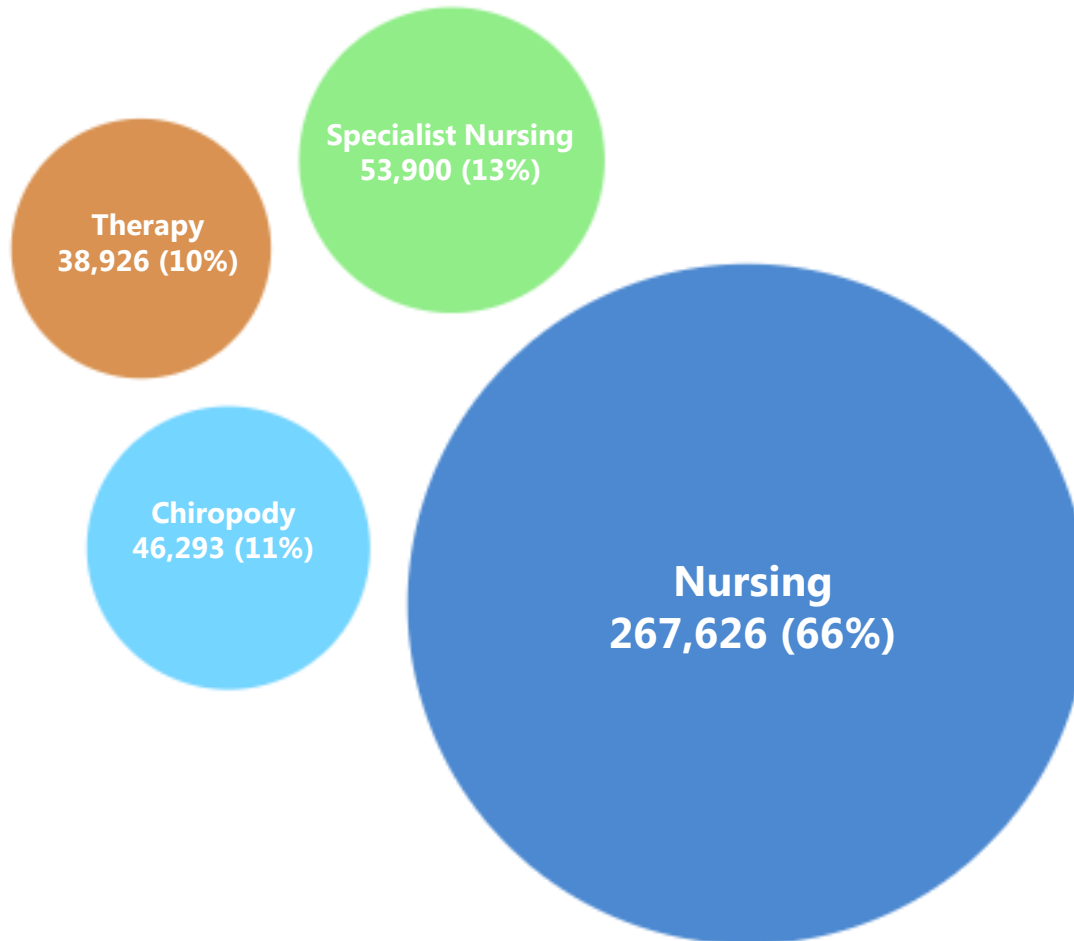
Describing the Service – Type of Contact



The contact type recorded in the dataset contained an extensive list of values. These have been amalgamated into groups here. For full list of contact types with their allocated group please see appendix 1

Total contacts: 920,795

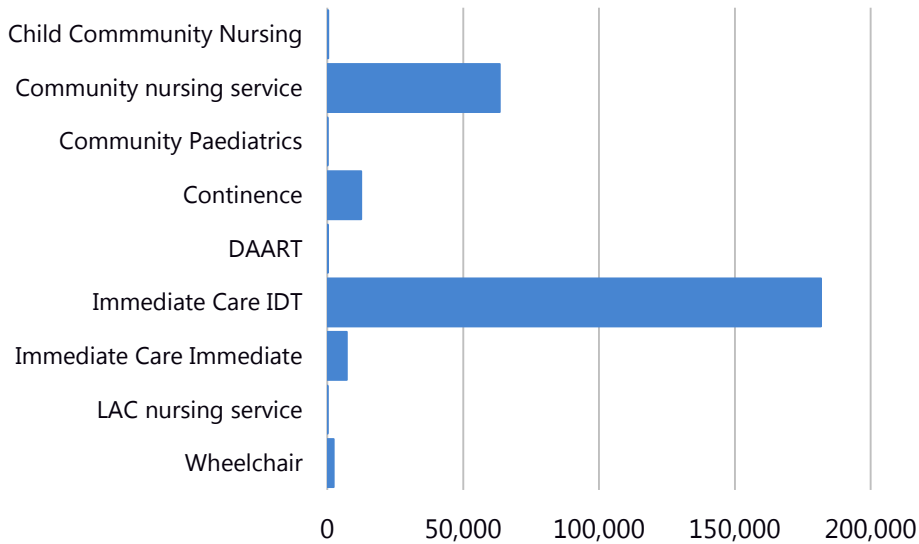
Describing the Service – Service Type



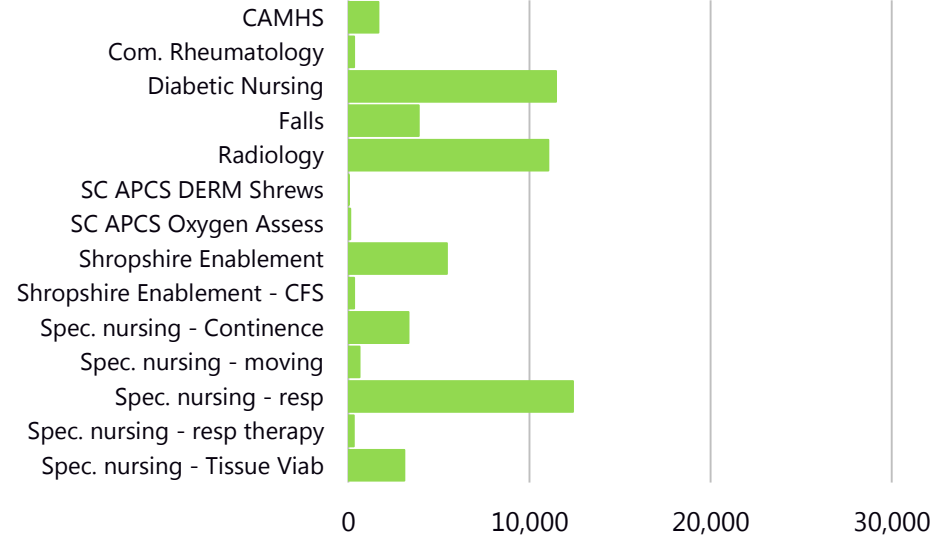
Total contacts: 406,745

Contacts recorded as 'Items/Delivery' or 'Other Client Linked Activity' have been excluded here

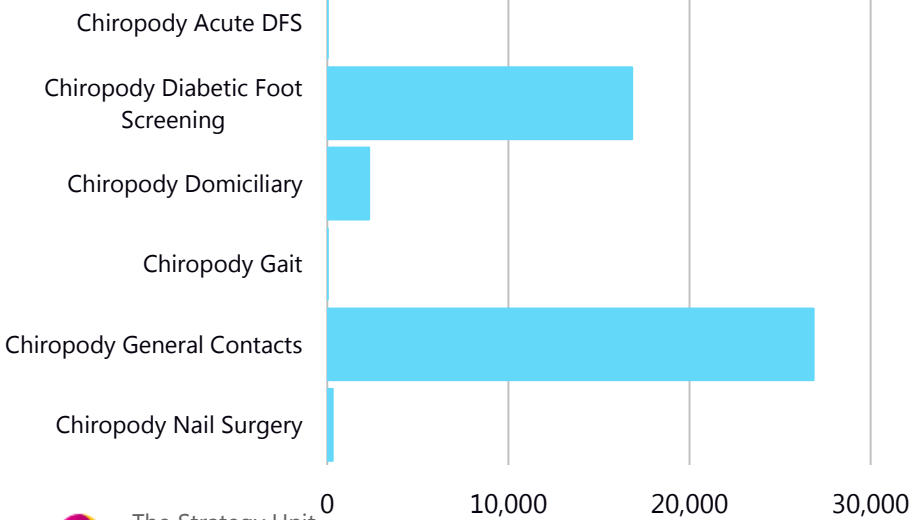
Nursing



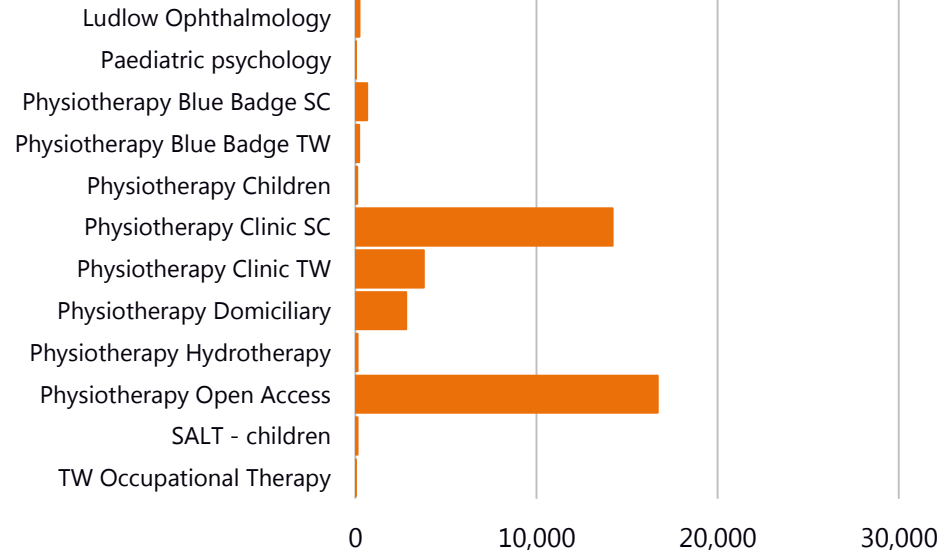
Specialist Nursing



Chiropody



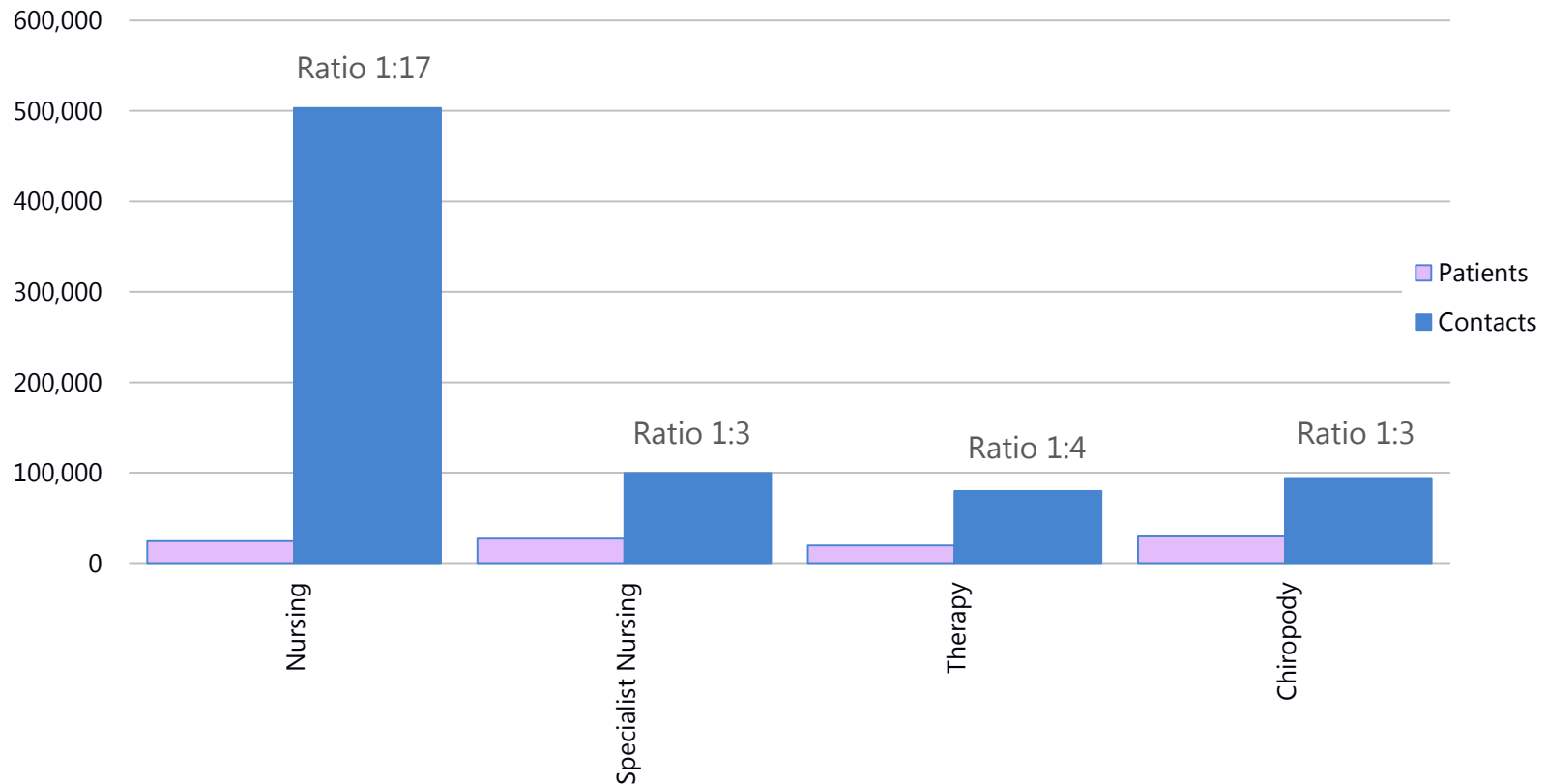
Therapy



Describing the Service – Contacts per Patient

Total contacts: 776,991

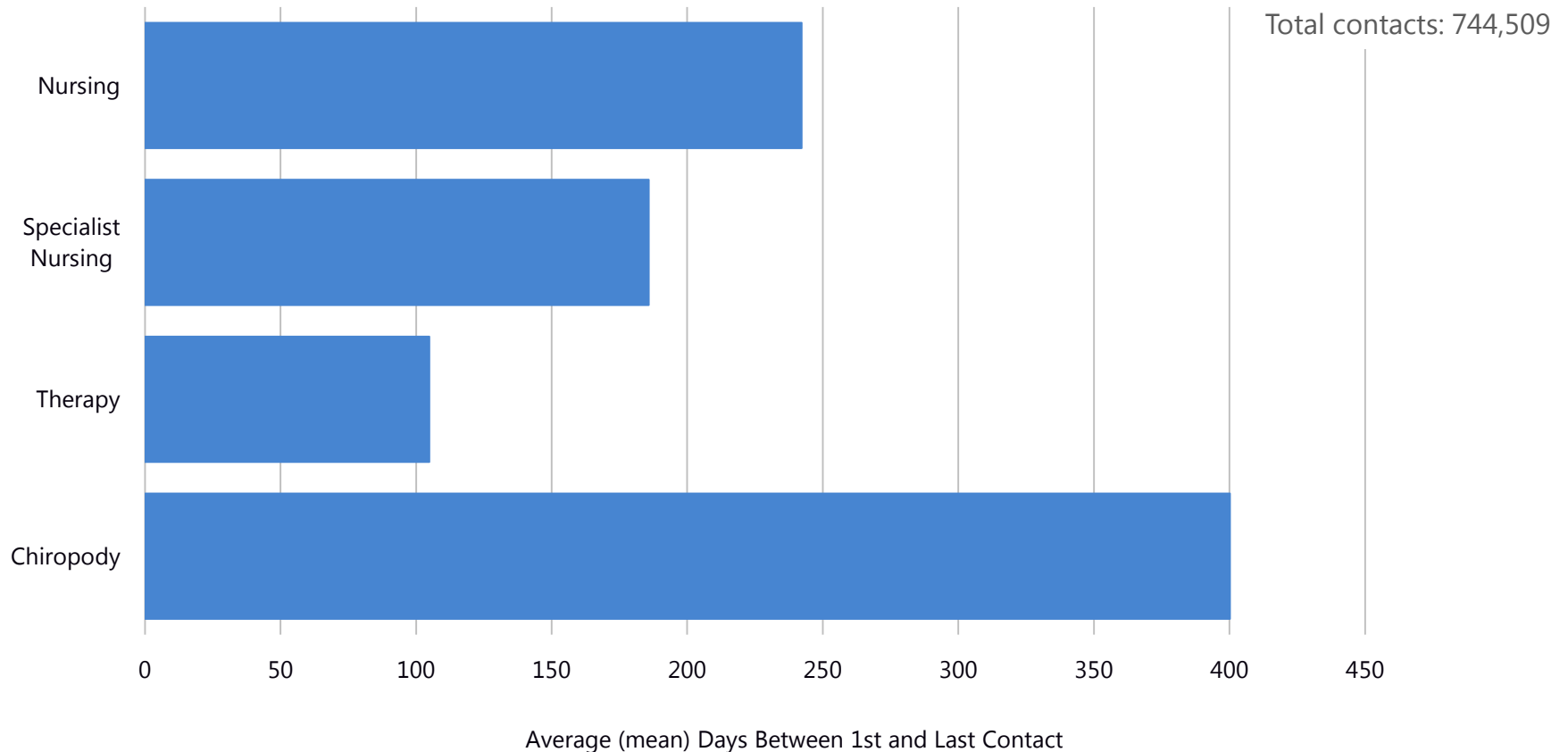
Total patients: 101,875 *



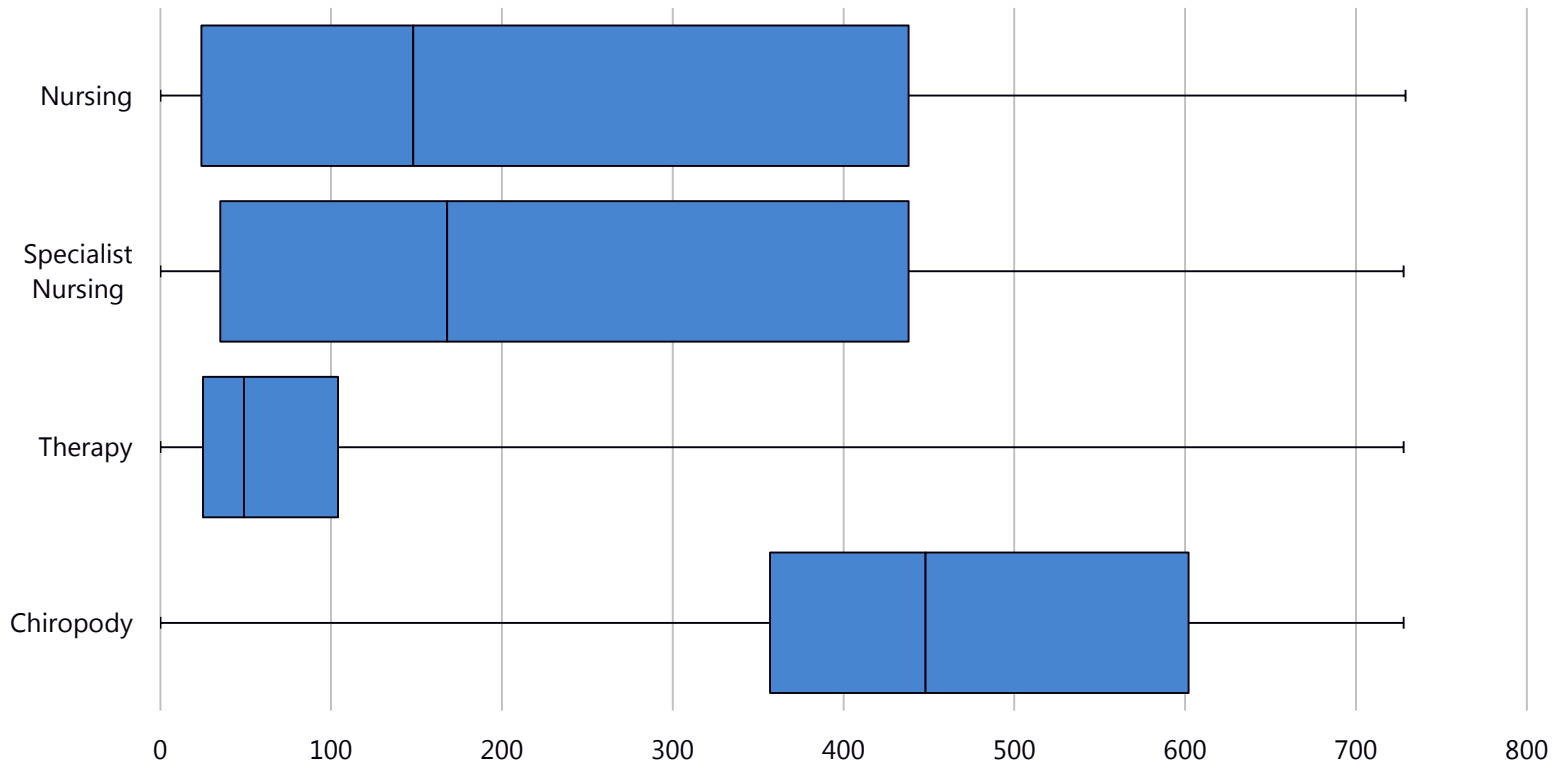
Patient contact ratios have been calculated excluding any default patient identifiers. This is because a default identifier is used when the usual one is not recorded/correct and therefore several patients have the same identifier although they are not the same person

Describing the Service – Duration

The chart shows the average mean duration between the first contact recorded with a patient and the last. Patients with only one contact recorded for whatever reason are excluded.



The box plot shows the inter quartile range and median ages with whiskers to denote the minimum and maximum. Patients with only one contact recorded for whatever reason are excluded.



Average (median) Days Between 1st and Last Contact

Appendix 1

Contact Type Grouped	Contact Type
Face to Face Client/Proxy	Face to Face
	Face to Face with Client
	Face to Face with proxy
	Group with Client
	Group with proxy
Items/Delivery	Delivery
	Delivery Charge
	Items
Not Specified	Not Specified
	NULL
Other Client linked activity	Other Client linked activity
Other...	Contacts
	Follow Up
	New
	Patients Seen
	Patients Seen - Adult
	Review
	Service Charge
Telephone Client/Proxy	Telephone
	Telephone with Client
	Telephone with proxy

Contact Type Grouped	Contact Type
Week	12
	52
	12 week
	12 DAVIES
	12 WEEEK
	12 WEEK
	12 WEEK A
	12 WEEK AA
	12 WEEK D
	12 WeekA
	12 WeekAA
	12 WEEKD
	12 weekFNC
	12 Weeks
	12WEEK
	12weeka
	12weeks
	21 week
	24 Week
	24Week
	26 Week
	4 WEEK
	48 Weeks
	4WEEK
	52 week
	52 week 2
	52 weekd
	52 WEEKS
	52WEEK
	6 week
	6 WEEKS
	6week
	CFP497H
	FNC - 12 WEEK
	FNC - 12 Weeks
	FNC - 24 WEEK
	FNC 12 week
	FNC 12 Weeks
	FNC -12 Weeks
	FNC-12 WEEK
	FNC-12 Weeks
	FNC-12WEEK
	FNC-24 WEEK
	FNC-24 WEEKd
	FNC-26 Week
	FNC-48 Weeks
	FNC-52 WEEK
	FNC-52 WEEKd